RAMS, Inc. (Richmond Area Multi-Services) is a private, non-profit mental health agency that is committed to advocating for and providing community based, culturally-competent, and consumer-guided comprehensive services, with an emphasis on serving Asian & Pacific Islander Americans. Founded in San Francisco's Richmond District in 1974, our agency offers comprehensive services that aim to meet the behavioral health, social, vocational, and educational needs of the diverse community of the San Francisco Area with special focus on the Asian & Pacific Islander American and Russian-speaking populations.

Each year, RAMS serves about 18,000 adults, children, youth, and families and provides services in over 30 languages, including Asian languages – Cambodian, Chinese, Farsi, Hindi, Japanese, Korean, Tagalog, Thai, and Vietnamese – Spanish and Russian. RAMS fosters leadership in and efforts towards raising awareness and reducing the stigma of mental health. Such activities include: sponsor health fairs, public policy advocacy, facilitate community workshops, establish & participate in coalitions, and participate in media campaigns.

RAMS offers over 30 programs that are integrated in 11 core programs:

**Adult / Older Adult Outpatient Clinic**
3626 Balboa Street, San Francisco, CA 94121
Tel: (415) 668-5955 * Fax: (415) 668-0246
Provides outpatient and prevention services to adults & older adults who reside in San Francisco, with an emphasis on serving the Richmond district. Services include: Individual, Group, and Family Therapy; Case Management; Psychiatric Evaluation & Medication Management; Psychological Assessment & Testing; Psychoeducation; and Consultation. Services are provided on-site and in the community as needed.

**Asian Family Institute**
4020 Balboa Street, San Francisco, CA 94121
Tel: (415) 668-5998 * Fax: (415) 668-5996
APIMHC: (415) 920-3112
Problem Gambling Helpline: (888) 968-7888
Provides fee-for-services to adults/older adults, children, youth, and their families. Services include: Individual, Group, and Family Therapy; Case Management; Psychiatric Evaluation & Medication Management. Asian Family Institute also offers: Asian Pacific Islander Mental Health Collaborative, which offers mental health promotion, outreach, and early intervention to the API communities – Samoan, Filipino, and Southeast Asian; and Problem Gambling Project, which offers assessment, counseling, support groups, and outreach & educational services for problem gamblers and their families in the Asian & Pacific Islander community. AFI provides clinical cultural consultation, training, & translation services for the community.

**Broderick Street Adult Residential Facility**
1421 Broderick Street, San Francisco, CA 94115
Tel: (415) 292-1760 * Fax: (415) 292-1892
A community-based long-term stay home for 33 adults, who have both serious & persistent mental and medical illnesses. Licensed by CA Dept. of Social Services - Community Care Licensing Division, program services include: Room & Board; Care & Supervision; Therapeutic Activity Groups focusing on symptom management, behavioral issues, and wellness & recovery; and on-site Outpatient Behavioral Health and Medical Support Services.

**CAAP Counseling & Pre-Vocational Services**
1235 Mission Street, Suite 200, San Francisco, CA 94103
Tel: (415) 558-1320 * Fax: (415) 558-4705
Serves clients enrolled in various programs of SF Department of Human Services (DHS), the program has three components: Triage, providing brief employability screenings and assessment; Assessment-Counseling, offering short-term assessment and treatment for clients with behavioral health concerns; and Pre-Vocational Services, a collaboration with collaboration with the Workforce Development Department (WDD) offers 6-week workshops aimed to equip clients with skills/abilities/attitudes relevant to obtaining & retaining employment.

Revision Date: 3/2016
CalWORKs Counseling & Pre-Vocational Services
1375 Mission Street, San Francisco, CA 94103
Tel: (415) 689-5662 Fax: (415) 668-6388
Serves clients enrolled in SF Department of Human Services (DHS) CalWORKs, the program has two components: Counseling, which include Individual, Group and Family Counseling; Case Management; Learning Needs Assessment; Psychiatric Evaluation & Medication Management; Psycho-education; Consultation and Outreach. Pre-Vocational Services, a collaboration with the DHS Workforce Development Department (WDD), that includes a psycho-educational soft skills training & coaching designed to equip clients with skills/abilities/attitudes relevant to obtaining and retaining employment.

Child, Youth & Family Outpatient Clinic
3626 Balboa Street, San Francisco, CA 94121
Tel: (415) 668-5955 Fax: (415) 668-0246
Provides children, youth, and families with a variety of services including: Individual, Group & Family Therapy; Case Management; Psychiatric Evaluation & Medication Management; Psychological Assessment & Testing; Information & Referral; and Consultation. CYF Services also operates Summer Bridge, an eight-week summer program for youth (16 to 20 years old) designed to foster interest in health & human services as career options.

Clinical Training Programs
3626 Balboa Street, San Francisco, CA 94121
Tel: (415) 668-5955 Fax: (415) 668-0246
Offering meaningful training for graduate students studying psychology, counseling, marriage & family therapy, and social work. Program components are: Clinical Practicum (graduate students/trainees) and the National Asian American Psychology Training Center (doctoral psychology interns), which is APA accredited (http://www.ramsinc.org/naaptc.html) since 1980. Training is also available for psychiatry residents, nurses, and undergraduate & post-graduate students.

Fu Yau Project
1375 Mission Street, San Francisco, CA 94103
Tel: (415) 689-5662 Fax: (415) 668-6388
Provides prevention and early intervention mental health services and consultation to the childcare community for children, ages 0–5. Services include: On-Site Program and Child Observation; Clinical Consultation with childcare staff and families; On-Site Intervention with children (individual/group); Parenting Classes and Support Groups; and In-Service Training for childcare staff relating to child development and mental health related issues.

Hire-Ability Vocational Services and Café Phoenix
1234 Indiana Street, San Francisco, CA 94107
Tel: (415) 282-9675 Fax: (415) 920-6877
Provides vocational rehabilitation and training services to adults with severe and persistent behavioral health conditions. Program services include: Basic Job Skills Training; On-the-Job Training; Vocational Assessment; Job Development, Placement & Retention; and Job Coaching. In addition, there are specific internship and training opportunities in the fields of Clerical, Janitorial and Food Services as well as information technology (i-Ability). Hire-Ability also operates Café Phoenix, a client-run café that is an on-the-job vocational assessment site.

Peer-Based Services Division
1282 Market Street, San Francisco, CA 94102
Tel: (415) 579-3021 Fax: (415) 941-7313
Offering peer counseling, outreach, training, and education services in about 30 sites in SF. Under this Division, there are four components: (1) Peer Counseling & Outreach Services, which enhances treatment services by providing peer counseling and supportive case management at contracted programs; (2) Peer Internship Program, offering entry-level placements in direct services and administrative support roles; (3) Peer Specialist Mental Health Certificate, which offers entry- and advanced-level peer counseling courses and training; and (4) Wellness/Drop-In Center, an early engagement center for those seeking peer-based support services.

Wellness Centers Program
3626 Balboa Street, San Francisco, CA 94121
Tel: (415) 668-5955 Fax: (415) 668-0246
Provides integrated behavioral health services to youth on-site at 15 San Francisco Unified School District high schools. Services include: On-site Mental Health and Substance Abuse Assessments; Individual and Group Therapy; Crisis Intervention/Consultation; Referrals; and Consultation to School Staff, Families & Community.

RAMS Administration 639 14th Avenue, San Francisco, CA 94118 Tel: (415) 800-0699 www.ramsinc.org

Revision Date: 3/2016