

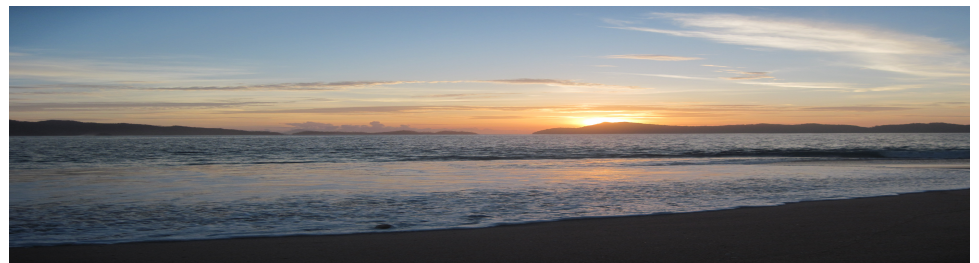


is pleased to present:

# Our Door is Open: Creating Welcoming Cultures in Helping Organizations

May 7, 9am-4pm

RAMS Outpatient Clinic Conference Room  
3654 Balboa Street, San Francisco



**An agency-wide training session  
for administrative & non-clinical staff**

## How to build a welcoming culture

1

An overview of **welcoming philosophy** and its ties to social services, cultural competence, and community development

2

An opportunity for employees and advocates to use **assessment tools** to evaluate the current condition of the organization

3

Methods to create an **action plan** that participants can use to implement change in existing programs.

Welcoming culture leads to increased hope, improved teamwork, and targeted outcomes.

**Training lead by: Bruce Anderson, MRA**, Managing Partner of Community Activators and Lead Trainer, has degrees in Education and Rehabilitation Administration, with experience as a mayor, teacher, manager of social service agencies, and commercial fisherman. He is the author of *The Teacher's Gift*, and audio CDs: *Hope at Work: Creating Positive, Resilient Organizations*, and *Our Door is Open: Creating Welcoming Cultures in Helping Organizations*.

**Community Activators** have been providing training and consultation to mental health, rehabilitation, education, and a wide variety of other social service programs in California for more than twenty years.